

HOSPICE QUALITY REPORTING PROGRAM



Hospices that do not submit required quality data face a 4 percentage point reduction to their Annual Payment Update (APU). Scores earned are published on Care Compare.

CHAPS HOSPICE SURVEY

Composite Measures (50%) - Each Draws from Multiple Questions

- Communication with Family
- Getting Timely Help
- Treating Patient with Respect
- Emotional and Spiritual Support
- Help For Pain and Symptoms
- Training Family to Care for Patient

Global Rating Measures (50%) - Single Question Each

- Ratings of This Hospice
- Willing to Recommend this Hospice

CLAIMS DATA - HOSPICE VISITS IN THE LAST DAYS OF LIFE (HVLDL)

Percentage of patients who received an **in-person visit** from either a **registered nurse or a medical social worker** on **2 of the last 3 days** of life.

CLAIMS DATA - HOSPICE CARE INDEX (HCI)

- Continuous Home Care (CHC) or General Inpatient (GIP) Provided
- Gaps in Skilled Nursing Visits
- Early Live Discharges
- Late Live Discharges
- Burdensome Transitions (Type 1) - Live discharge followed by hospitalization and subsequent hospice readmission
- Per-beneficiary Medicare Spending
- Skilled Nursing Care Minutes per Routine Home Care (RHC) Day
- Skilled Nursing Minutes on Weekends
- Visits Near Death
- Burdensome Transitions (Type 2) - Live discharge followed by hospitalization and death in the hospital

HOPE COMPREHENSIVE ASSESSMENT AT ADMISSION

HOPE replaced HIS on 10.1.2025. HIS was process measures and didn't really indicate to the customer quality care other than the hospice did a thorough assessment

Hope moving more towards quality outcomes? Not really. Yet.

- Beliefs/Values Addressed
- Treatment Preferences
- Pain Screening
- Pain Assessment
- Dyspnea Screening
- Dyspnea Treatment
- Bowel Regimen for Opioid Patients